

FLETCHER

ESTATE CARE MANAGEMENT



FAIRFIELD COUNTY / WESTCHESTER COUNTY / HAMPTONS

ESTATE CARE MANAGEMENT

COMPREHENSIVE HOME AND PROPERTY SERVICES
DESIGNED AROUND YOUR LIFESTYLE

FLETCHER

ESTATE CARE MANAGEMENT

ESTATE CARE MANAGEMENT PROGRAM

BESPOKE SERVICES FOR ALL YOUR HOME CARE NEEDS

Whether you've just built your dream home or are looking for a superior service provider to care for your weekend retreat, Fletcher Estate Care is the trusted solution for all your estate needs and requisites. Serving the Tri-State and Southern New England, including the Hamptons, our proactive program is thoughtfully designed to address year-round maintenance of all property elements, including exteriors, interiors, mechanical systems, and much more.

Our client-centric approach focuses on the individuality of each property and personal preferences of each client to ensure the highest level of property continuity.

As one of the foremost developers in the region, Fletcher is committed to delivering outstanding results and simplifying the client experience. Built on these principals, we've developed a 4-step process that leverages technology and our industry expertise to create an effective service plan that can be easily managed right from your phone.





FLETCHER
COMPLETED HOME
BLUFF AVE
NORWALK, CT

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WHO WE ARE

CLIENT-FOCUSED PROCESS-ORIENTED

A STREAMLINED PROCESS ...

01 CONSULTATION

Emphasis on discovery and active listening – understanding the nuances of each property, identifying areas for improvement and setting goals.

02 SERVICE PLANS

A summary of observations is presented after the on-site consultation. Clients can select all or à la carte from our menu of services to fit their needs.

03 INSPECTION

The inspection is the medical equivalent of a ‘physical.’ All vitals are documented, and baselines are established. A prescriptive plan and schedule are developed.

04 IMPLEMENTATION

A manager is assigned and ensures the successful execution of all appointments and projects. Each manager will focus on proactive communication and punctual delivery.





01 CONSULTATION

YOUR HOME STARTS WITH YOU ...

The consultation is an opportunity to collect more information about how you and your family interact with your home/property. This is a two-way dialogue, held on-site, between client and manager to understand past and present routines, discuss recurring pain-points while also identifying areas that may have been overlooked.

02 SERVICE PLANS

A PLAN FOR EVERY DISCERNING CLIENT

Fletcher Estate Care offers flexible and fully customizable service packages to maximize return on investment. Plans are designed to cover year-round activity and enable each client to assign different levels of importance across all divisions of work. To help clients get the most out of the program, services are broken down into 3 categories:

PREVENTIVE MAINTENANCE

Maintenance tasks identified from inspections.

ANNUAL MAINTENANCE

Required annual maintenance (Mechanicals).

LIFESTYLE

Services to help daily activities.



PREVENTIVE MAINTENANCE

The preventive plan focuses on maintenance solutions for your home. Issues that were identified during the inspection will be assigned the appropriate service. Service costs are based upon time and materials, and an estimate is provided prior to resolving the issues-at-hand. Preventative services include, but are not limited to:



INTERIOR SERVICES

- Appliance Care
- Duct Cleaning
- Electrical Services
- General Home Repair
- Hurricane Preparation
- Baby-proofing
- Interior Design
- Plumbing Services
- Security/AV (Internal)
- Vacant/Vacation Home
- Window Cleaning

EXTERIOR SERVICES

- Chimney Cleaning
- Deer and Tick Control
- Driveway Sealer
- General Home Repair
- Gutter Services
- Hurricane Preparation
- Pressure Washing
- Landscape/Hardscape
- Landscape Services
- Lawn Sprinklers/Irrigation
- Patio and Grill Maintenance
- Painting Services
- Security/AV (External)
- Snow Removal
- Solar Panel
- Sprinkler Service
- Storm Preparation & Cleanup
- Window Cleaning
- Seasonal Furniture Management
- Waterfront-related Care





LIFESTYLE

A highly curated plan tailored to the specific needs of the client and focused on convenience. Lifestyle empowers the client to recapture time and energy spent coordinating the day-to-day minutiae of home ownership. From event planning to car maintenance or Home Technology services, the Lifestyle plan provides complete coverage. Services include, but are not limited to:

LIFESTYLE SERVICES

- Bill Pay
- Concierge
- Event Planning
- Firewood
- Fleet Maintenance
- House Plant Care
- Product Instruction
- Security System Monitoring
- Technology Services
- Holiday Lights & Decorations

ANNUAL MAINTENANCE

Properly maintained mechanicals—such as the equipment that provides heating, cooling, and hot water—run more efficiently, have a lower probability of breakdown, and are proven to exhibit extended unit longevity. Fletcher Estate Care manages the required annual service of these mechanicals and will schedule the vendor who is best fit to work with the specific makes and models in your home. Annual maintenance services include, but are not limited to:

ANNUAL SERVICES

- Air Purifiers
- Fire Suppression
- Furnace Maintenance
- Generator Servicing
- Geothermal
- Hot Water Heater
- Humidifier/Dehumidifier
- HVAC Maintenance
- Septic Tank & Fields
- Water Filter
- Water Neutralizer
- Water Radon
- Water Softener
- Water UV Light
- Radon Service
- Pool Servicing



03 INSPECTION

A critical step in the process, the inspection consists of a detailed investigation of all exterior and interior spaces of the estate, which allows us to assess the vitality of your home. Once a baseline has been established, we marry this information with feedback from the client to develop a tailored maintenance schedule best suited to improve your home.

Our teams exercise the utmost care and responsibility during this phase. Taking personal protection measures, privacy awareness, and disinfecting spaces.

Upon completion of the inspection, our proprietary cataloging program enables us to generate a comprehensive report, complete with photographic exhibits, that identifies issues and highlights areas of concern.

Adopting the same stringent standards for detail and functionality from our building division, areas of focus include, but are not limited to:

- Roof
- Foundation
- Siding
- Paint Details
- Trim Work
- Flooring
- Cabinet Alignment
- Garage and/or Barn
- Pool House
- Dock
- Driveway





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FLETCHER
COMPLETED HOME
SHOREFRONT PARK
NORWALK, CT

04 IMPLEMENTATION

DILIGENT AND PROACTIVE
SO THAT YOU'RE ALWAYS
A STEP AHEAD

Leveraging our industry expertise and a professional network of local and national vendors, our clients unlock first-class procurement power.

A dedicated project manager is assigned to serve as a liaison and point of contact for all services. Project managers are seasoned field experts, licensed and insured, and are tasked to continually assess the quality, timeliness, and effectiveness of all work performed. Our project managers understand the importance of accountability and are heavy on documentation to ensure that progress is measured.

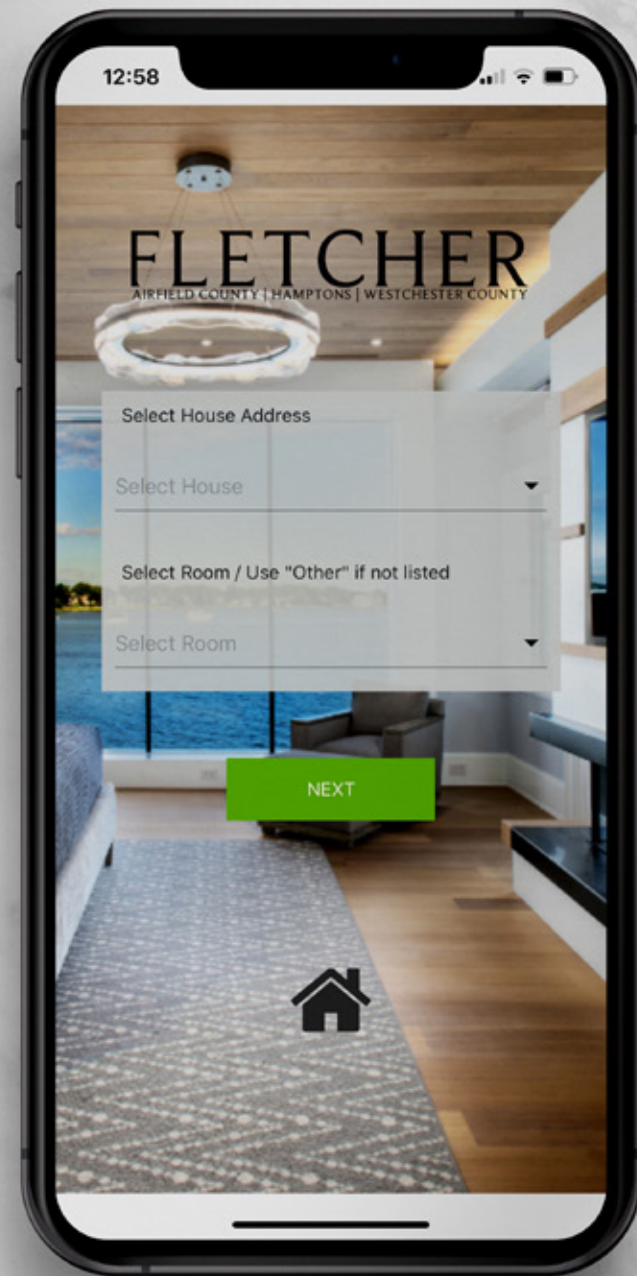
Our project managers will aid clients with the quick and easy setup of the Fletcher App which serves as a convenient communication tool for clients who are on-the-GO.

PRICING

COMMITMENT TO QUALITY

While the program framework is fixed, pricing is based on a recurring monthly rate established AFTER the initial consultation. Elective service pricing is subject to change based on scale, scope, and property. Please ask for our pricing schedule after the consultation for more details.





FLETCHER CLIENT APP

SIMPLE YET POWERFUL - MOVE MOUNTAINS
WITHOUT LIFTING A FINGER

Our custom app is designed to support clients in requesting and scheduling services, sending notes and images regarding repairs or work to be completed, and inquiring about concierge services.

The app can be downloaded from the iTunes App Store or Google Play Store on any device.

APPLE LINK

<https://apps.apple.com/us/app/fletcher-development-llc/id1497499443>

ANDROID LINK

<https://play.google.com/store/apps/details?id=com.fletcher>



SCAN TO DOWNLOAD
FLETCHER CLIENT APP

WHO WE ARE: FLETCHER

THE VERY BEST IN DESIGN-BUILD SERVICES

CONCEPT + DESIGN + BUILD

Recognized as one of the premier home builders in the region, Fletcher's Custom Home division offers a full range of services covering every stage of home design and build. Early in the process, we'll work with our clients to transform ideas and inspiration into a home concept that is both elegant and uniquely yours. Clients can bring their

architect, or we can arrange introductions with highly reputable firms that we trust.

Fletcher manages and oversees the entire construction process to ensure the highest quality craftsmanship and attention to detail. Our team works in concert with the client to meet budgets and timelines.

RENOVATIONS + ADDITIONS

Fletcher works directly with clients to update and remodel spaces in their existing homes, including new additions.

- Bathroom Renovations
- Kitchen Renovations
- Landscape Design
- Outdoor Living & Patio
- Additions & Garage Conversions

SPECIALTY SERVICES

Fletcher will work with you to design, source, and install top quality features in your new or existing home.

- Fletch Rooms/Safe Rooms
- Full Home Care & Maintenance

CHECK OUT OUR PORTFOLIO OF WORK ONLINE

www.fletcherdevelopmentllc.com



FLETCHER
COMPLETED HOME
GOODSELL HILL RD
REDDING, CT

A modern, multi-level living space with a large chandelier, bookshelves, and a view of a golf course. The room features a grey sofa, two armchairs, and a large window overlooking a green landscape. A balcony with a glass railing is visible on the upper level.

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ESTATE CARE MANAGEMENT

320 POST ROAD / DARIEN, CT 06820

(203) 286-6166 / FLETCHERDEVELOPMENTLLC.COM

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